Terms & Conditions

1. Booking

Register your name, address and other information, including your desired dates of arrival/departure, on-line. You can also state whether or not you will be bringing your own linens. The option of having the house cleaned upon departure is already ticked as this is a mandatory service. It is not permitted to have more people staying in the apartment than already stated on your booking form. Pets are not allowed.

2. E-mail and contact

When you have filled in the form, it will be sent automatically to us by email. We will then contact you as soon as possible to confirm arrival/departure dates and availability.

3. Invoice

We will send you an invoice along with confirmation of your booking. This document serves as the contract between both parties.

4. Payment

You will be asked to pay the required amount in two instalments, unless the booking is made within two months of the arrival date, in which case you must pay the amount due in full at least one week before arrival.

5. Arrival and departure

You will have access to the apartment from 15.00 (3pm) on your date of arrival. The key to the apartment will be handed over once you have paid the deposit of €250. Should you notice any defects or problems with the apartment upon arrival, please inform us immediately. Please vacate the apartment and hand back the key before 10.00 (10am) on your date of departure.

6. The apartment

Please report any damage to the apartment and/or broken or damaged items arising as a result of your own actions. The costs of such will be deducted from your deposit. Should the damage amount to more than €250, we will work out a suitable arrangement with you.

7. Liability

We are not liable in any way for any damage or personal injury, including that caused by the tenant to third parties or inflicted by third parties on the tenant and/or their property.

8. Cancellation

In case of cancellation by the tenant, the following charges are applicable (after deduction of any payment already received):

In the case of cancellation

- 1. more than 30 days before date of arrival: 25% of the total rental costs;
- 2. between 30 and 20 days before date of arrival: 50% of the total rental costs;
- 3. between 5 and 20 days before date of arrival: 75% of the total rental costs; or
- 4. less than 5 days before date of arrival: 100% of the total rental costs.